

## Patient Appointment Scheduling Websites and Applications

Community pharmacies are and will continue to be at the forefront of COVID-19 response and management. In anticipation of a COVID-19 vaccine, it is imperative that we prepare to administer the vaccines in a responsible, socially-distant manner. To assist with the preparation, this chart contains various scheduling applications and websites that community pharmacists can potentially utilize to facilitate an appointment-based model for the COVID-19 vaccine.

Program/ App	Functionalities	HIPAA Compliant	Cost
Appointlet	<ul style="list-style-type: none"> <li>● Calendar sync to Google and Office 365 calendars</li> <li>● Integrates with organizer (pharmacy) websites, emails</li> <li>● User (patient) can schedule on their device</li> <li>● Works on any electronic device</li> <li>● Sends reminders and confirmations for appointments</li> <li>● Appointment time availability set by organizer (pharmacy)</li> <li>● Set up intake form/questions for user (patient) when scheduling</li> <li>● User (patient) cancel/reschedule bookings</li> <li>● Collect payment online through Stripe</li> </ul>	No	<ul style="list-style-type: none"> <li>● Free version with basic features</li> <li>● \$8/month/member for “Premium” version (more features)</li> </ul>
Acuity Scheduling	<ul style="list-style-type: none"> <li>● Calendar sync to Google, iCloud, and Office 365 calendars</li> <li>● User (patient) can schedule on their device</li> <li>● Sends reminders and confirmations for appointments</li> <li>● Appointment time availability set by organizer (pharmacy)</li> <li>● User (patient) cancel/reschedule bookings</li> <li>● Collect payment online through Stripe, Square, or PayPal</li> <li>● Set up intake form/questions for user (patient) when scheduling</li> </ul>	Yes; for \$50/month (must sign BAA*)	<ul style="list-style-type: none"> <li>● Free version with basic features</li> <li>● \$15/month for “Emerging version” (schedule customization and email reminders added)</li> <li>● \$25/month for “Growing” version (more features)</li> <li>● \$50/month for “Powerhouse” version (most features <b>PLUS HIPAA compliance</b>)</li> </ul>
10to8	<ul style="list-style-type: none"> <li>● Two-way sync with most calendar apps</li> <li>● User (patient) can schedule and manage appointments on their device</li> <li>● User (patient) cancel/reschedule bookings</li> <li>● Sends reminders and confirmations for appointments</li> </ul>	Yes; for \$40/month (must sign BAA)	<ul style="list-style-type: none"> <li>● Free trial for first 30 days</li> <li>● Free version with minimal features and max number of 100 appts/month</li> <li>● \$9.60/month for “Basic” version</li> </ul>

	<ul style="list-style-type: none"> <li>• Two-way chat with patients</li> <li>• Collect payment online through PayPal, Stripe, or Sage Pay</li> <li>• Appointment time availability set by organizer (pharmacy)</li> </ul>		<p>with max number of 100 appts/month and personalizable branding</p> <ul style="list-style-type: none"> <li>• \$20/month for “Grow” version with max number of 300 appts/month</li> <li>• \$40/month for “Bigger Business” version with with max number of 600 appts/month (PLUS HIPAA compliance)</li> </ul>
ScheduleOnce	<ul style="list-style-type: none"> <li>• Two-way sync with most calendar apps</li> <li>• Integrates with organizer (pharmacy) websites, emails</li> <li>• User (patient) can schedule and manage appointments on their device</li> <li>• Sends reminders and confirmations for appointments</li> <li>• Collect payment online through PayPal</li> <li>• Appointment time availability set by organizer (pharmacy)</li> </ul>	Yes (must sign BAA)	<ul style="list-style-type: none"> <li>• \$15/month for up to 3 users</li> <li>• \$10/month/user for 4-100 users</li> </ul>
Simplybook.me	<ul style="list-style-type: none"> <li>• Two-way sync with Google and Outlook calendars</li> <li>• User (patient) can schedule on their device</li> <li>• Sends reminders and confirmations for appointments</li> <li>• Set up intake form/questions for user (patient) when scheduling</li> <li>• User (patient) cancel/reschedule bookings</li> <li>• Set up intake form/questions for user (patient) when scheduling</li> <li>• Collect payment online through Stripe and PayPal</li> </ul>	Yes; for \$29.90/month (unclear if BAA needed)	<ul style="list-style-type: none"> <li>• Free trial for first 14 days</li> <li>• Free version with minimal features</li> <li>• \$9.90/month for “Basic” version (more features)</li> <li>• \$29.90/month for “Standard” version (many features PLUS HIPAA compliance)</li> <li>• \$59.90/month for “Premium” version (most features PLUS HIPAA compliance)</li> </ul>
Vcita	<ul style="list-style-type: none"> <li>• Can schedule appointments directly from website, Facebook, or add a scheduling link to your email.</li> <li>• Customize scheduler to match logo and brand colors</li> <li>• Send automated confirmations and meeting reminders</li> <li>• Integrate into existing work calendar including Outlook, iCloud, Google, Yahoo and more.</li> <li>• Collect payment at the time of booking</li> </ul>	Yes (with BAA); Business and Platinum versions only	<ul style="list-style-type: none"> <li>• Free trial for first 14 days</li> <li>• “Essentials” version is \$19/month when billed annually (\$29/month)</li> <li>• “Business” version is \$45/month when billed annually (\$59/month)</li> <li>• “Platinum” version is \$75/month when billed annually (\$99/month)</li> </ul>

Digital Pharmacist	<ul style="list-style-type: none"> <li>● Set times that your pharmacy will be available for performing appointments</li> <li>● Can view cancellations, missed appointments, and patients who have checked in and manually schedule appointments for call-ins or patients without smartphones</li> <li>● Patients will receive automated appointment confirmations, reminders, and check-in prompts</li> </ul>	Yes	<ul style="list-style-type: none"> <li>● Pricing data not available yet. Tool goes live in April 2021.</li> </ul>
Jotform	<ul style="list-style-type: none"> <li>● Patient Appointment Reminders</li> <li>● Ability to Set Pharmacy Available Hours for Appts</li> <li>● Integration capabilities with calendars on the pharmacy's computers to allow for easy notification of new appointments</li> <li>● Allows for ability to collect payment (click herefor options and fees)</li> <li>● No integration with pharmacy management systems</li> <li>● Integrates with Google Play and iOS</li> </ul>	Yes	<ul style="list-style-type: none"> <li>● \$29/month after free trial</li> <li>● JotForm is offering a free HIPAA Compliant through March 31, 2021 for healthcare workers responding to the COVID-19 Pandemic.</li> </ul>
Signup Genius	<ul style="list-style-type: none"> <li>● Create a custom design to match logo/brand</li> <li>● Can collect extra information with comment fields or custom questions.</li> <li>● Integrates to other calendars</li> <li>● No integration with pharmacy management systems</li> <li>● Add attachments to sign ups and messages for waivers or other form</li> <li>● Collect payment upon booking</li> </ul>	No	<ul style="list-style-type: none"> <li>● “Silver” is \$8.99/month</li> <li>● “Gold” is \$22.49/month</li> <li>● “Platinum” is \$44.99/month</li> </ul>
Full Slate	<ul style="list-style-type: none"> <li>● Patient Appointment Reminders</li> <li>● Ability to Set Pharmacy Available Hours for Appts</li> <li>● Integration capabilities with calendars on the pharmacy's computers to allow for easy notification of new appointments</li> <li>● Allows for ability to collect payment</li> <li>● for other services that aren't covid-19 vaccines</li> <li>● No integration with pharmacy management systems</li> </ul>	Yes HIPAA statement <a href="#">here</a>	<ul style="list-style-type: none"> <li>● \$30/month</li> </ul>
Simple Practice	<ul style="list-style-type: none"> <li>● Patient Appointment Reminders</li> <li>● Ability to Set Pharmacy Available Hours for Appts</li> <li>● Integration capabilities with calendars on the pharmacy's computers to allow for easy notification of new appointments</li> </ul>	Yes + BAA	<ul style="list-style-type: none"> <li>● Solo Practice: \$59/month-professional plan; additional \$10 per month per clinician for unlimited telehealth</li> </ul>

	<ul style="list-style-type: none"> <li>• Contains robust library of customizable intake forms, treatment plans, and assessments to document clinical encounters and keep track of patient progress.</li> <li>• Also, create, submit, and track insurance claims and allow patients to make payments from their online client portal</li> <li>• Allows for ability to collect payment for other services that aren't covid-19 vaccines No integration with pharmacy management systems</li> </ul>		<p>sessions</p> <ul style="list-style-type: none"> <li>• Group Practice: \$98 for 2 clinicians and rate goes up with additional clinicians</li> </ul>
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\*BAA = Business Associate Agreement: any individual or entity that performs functions or activities on behalf of a covered entity that requires the business associate to access PHI is considered a business associate



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